

Stansted Airport Guide

Stansted Airport is London's third busiest airport but it can be quick and easy to travel through. Most of the flights are from EU destinations so passport queues are relatively short apart from peak times. Times from the airplane to your Airport Lynx transfer can range from 40 – 50 minutes.

Once you leave the plane head towards passport control, which will be clearly signposted on your arrival.

There are two separate queues as follows:

- One for European Union (EU), European Economic Area (EEA), British nationals and Swiss Nationals.
- One for all other Nationalities.

At the passport desk a Border Force officer will ask to see your passport or travel document and any supporting documentation necessary for your visit. Please remember that your passport must not expire during your visit to the United Kingdom. For full details on entry requirements into the United Kingdom, please visit the [Border Force website](#).

After passport control, follow the arrivals signs to the baggage reclaim area and check the information screens to find the correct carousel.

Baggage trolleys are available in the reclaim hall – please help yourself if you require one. To obtain a trolley you will need a £1 or €1 coin or 25 US cent coin which is refunded when the trolley is returned. There are change machines in the international and domestic baggage reclaim halls, on the terminal forecourt and in the coach station.

Once you leave the baggage reclaim area after a short walk past the duty free shop you will enter the arrivals hall, once there metal rails will guide you forward into the centre of the hall. Your Airport Lynx Chauffeur will be waiting for you in front of the information point which is located directly in front of W H Smith newsagents.



He will be holding a board similar to the one below with your name on it (some account customers will have their own corporate logo).



Domestic flights arrive into a different part of the airport terminal. If you are arriving off of a flight from Belfast, Edinburgh, Glasgow, Newcastle or Newquay then you will arrive into this part of the airport and our driver will be waiting on the concourse outside.

Once you have met we will assist you with your baggage on the walk to the short term car park, if you need anything from the shops or restaurants before you depart please tell your driver we will be very happy to wait or get them for you.

If you cannot see your chauffeur please call us straight away on 01223 440040 we will be happy to help.